

 Sandberg®

5
Years
Warranty



User Guide

126-18

www.sandberg.world

Wireless Office Headset Pro+

Sandberg Wireless Office Headset Pro+

1. Overview

Blue LED Indicator (Battery, Pairing, Audio Status)

Red LED Indicator (Battery, Pairing, Call Status)

Multi-Function Button (Answer, Hang up, Pause and Play)

Minus Button (Volume Down, Last Song)

Microphone Mute Button

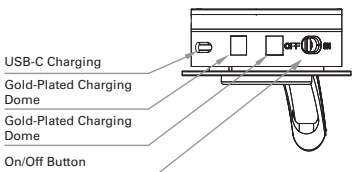
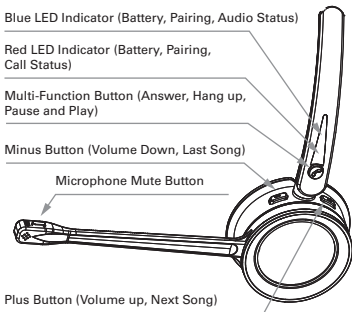
Plus Button (Volume up, Next Song)

USB-C Charging

Gold-Plated Charging Dome

Gold-Plated Charging Dome

On/Off Button



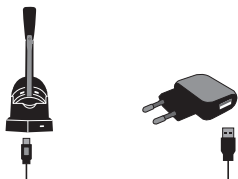
2. Introduction

Sandberg Wireless Office Headset Pro+ is a stylish and exceptionally comfortable wireless stereo headset, optimised for use with a mobile phone or for online conversations on your PC. It ensures crystal-clear voice reproduction. The headset can be connected with two devices simultaneously; for example, both your PC

and your mobile phone. With an integrated “busy” light-emitting diode, enabling your colleagues to easily see whether you are busy with a conversation in the headset. The package includes an elegant base, in which the headset can be recharged when it is not in use.

3. Connecting the charging base stand

A magnetic charging base stand is included with your Sandberg Wireless Office Headset Pro+. Use it to charge the headset when not in use. The magnetic holding function ensures correct positioning over the charging contacts, and easy retrieval when the phone rings. Connect the base stand to a USB power source using the USB-C cable supplied as shown on the illustration:



4. Button Function

Button	Function	Action
On/Off Button	Headset on	Slide switch to icon "ON"
	Headset off	Slide switch to icon "OFF"
Plus Button	Volume up	Tap the Plus button to increase the speaker volume
	Next song	Hold the Plus button to switch to next song when playing music
Mic Mute	Mic mute	Press the mute button to activate mic mute during a call. There will be a "toot" every 10 seconds while muted. Press the mute button again to cancel mic mute.
Minus Button	Volume down	Tap the Minus button to decrease the speaker volume
	Last song	Hold the Minus button to switch to last song when playing music
Multi-function Button	Pause / Play	Short press MFB when playing music
	Answer /end call	Short press MFB when there is an incoming call
	Reject call	Press MFB for 2 seconds to reject an incoming call. To reject a second incoming call during a call, press and hold MFB for 2 seconds.
	Redial last number	When connected, press rapidly twice
	Activate voice assistant	Long press MFB for 2 seconds then release

5. Prompt Tone Introduction

Headset Status	Tone
Power on	Power on
Power off	Power off
Pairing Successfully	Connect
Volume up/down	“toot”
Battery Low	“toot” every 5 minutes
Mic Mute	“toot” every 10 seconds

6. Headset LED Indicators

Headset Status	LED Status
Pairing Mode	Light flashes blue and red alternately
Pairing Successful	Light flashes blue repeatedly every 5 seconds
Battery Low	Light flashes red rapidly
Charging Mode	Red light continuously on
Fully Charged	Blue light continuously on
Audio Status	Blue light slowly brightening and dimming alternately and the red light off
Call(Busy) Status	Red light slowly brightening and dimming alternately and the blue light off

7. Pairing with Bluetooth Device

1. Be sure that your smart phone, laptop, or desk phone has Bluetooth functionality.
2. Activate the Bluetooth function on your smart phone, laptop, or desk phone.
3. Turn on your headset (slide switch to "ON"), you will hear a prompt tone "power on".
The LED indicator will flash red and blue alternately, which indicates the headset is in pairing mode.
4. (If pairing fails, the headset will power off automatically after indicator flashes for 10 mins, with prompt tone "power off" heard.)
5. Pair headset to your smart phone, laptop, or desk phone.
 - 1) Search for Bluetooth device on your smart phone, laptop, or desk phone.
 - 2) Open "Bluetooth" menu and press "discover" or "add" to search "Sandberg Office Pro+" on your smart phone, laptop, or desk phone.
 - 3) When "Sandberg Office Pro+" is displayed on your Bluetooth devices list, please click it to start pairing. Prompt tone "connect" will be heard when pairing is successful, and the LED indicator will repeatedly flash blue every 5 seconds.
 - 4) This headset can remember devices with which it has previously been paired.
When powered on, the headset will automatically connect to the first two remembered devices.

8. Additional functions

- 1. Pair with 2 devices simultaneously**
The headset can pair with 2 devices simultaneously.
 - 1) Connect the first device with "Sandberg Office Pro+"
 - 2) Turn off the Bluetooth functionality of the first device
 - 3) Connect the second device with "Sandberg Office Pro+"
 - 4) Turn on the first device's Bluetooth functionality, then "Sandberg Office Pro+" is paired with both devices.
- 2. Redial function**
Quickly press the multi-function button twice to redial the last call.
- 3. One-touch play function**
Quickly press the multi-function button once, the default music player of the mobile phone will play automatically (some mobile phones cannot implement this function).
- 4. Automatic re-connection function**
Bluetooth connection can be automatically re-connected if headset is brought back into Bluetooth range within 5 minutes after disconnect. If reconnect fails, please turn off the headset, and turn it on again to reconnect.
- 5. Mic mute function on mobile call**
Press the mute button to activate mic mute during a phone call, repress the mute button to cancel mic mute. The "toot" tone will be heard every 10 seconds during mic mute status.



Declaration of Conformity

Manufacturer: Sandberg A/S
Address: Bregnerødvej 133D, 3460 Birkerød, Denmark
Product description: Wireless Office Headset Pro+
Product name/Type no: Sandberg Wireless Office Headset Pro+ / 126-18

We declare under our sole responsibility that the products, to which this declaration relates, are in conformity with the Council Directives on the approximation of the laws of the EEC Member States relating to the following:

EMC Directive 2014/30/EU
RED Directive 2014/53/EU
RoHS Directive 2011/65/EU with amendment (EU)2015/863

Following standards were applied:

EMC: EN 55032:2015/A11:2020
EN IEC 61000-3-2:2019
EN61000-3-3:2013/A1:2019
EN55035:2017/A11:2020

RED: EN 62479:2010
EN 50663:2017
EN IEC 62368-1:2020+A11:2020
EN 50332-2:2013
ETSI EN 301 489-1 V2.2.3 (2019-11)
ETSI EN 301 489-17 V3.2.4 (2020-09)
ETSI EN 300 328 V2.2.2 (2019-07)

RoHS: IEC 62321-3-1:2013
IEC 62321-4:2013+A1:2017
IEC 62321-5:2013
IEC 62321-6:2015
IEC 62321-7-1:2015
IEC 62321-7-2:2017
IEC 62321-8:2017

Date: 23. June 2022

Location: Birkerød, Denmark

Name: Anders Petersen
Brand Director


Signature

**CE letter of
conformity**

Support

<http://helpdesk.sandberg.world>

Warranty

There is a five-year warranty on your Sandberg product. Please read the warranty terms and register your new Sandberg product at www.sandberg.world/warranty

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**Wireless Office Headset
Pro+**

Item no. 126-18

www.sandberg.world
info@sandberg.world

Sandberg A/S
Bregnerødvej 133D,
3460 Birkerød, Denmark
Made in China



NOTE: For optimal battery performance, we recommend fully discharging and recharging the headset at least once every three months.



For information on handling electronic waste, see www.sandberg.world/weee